Nestlé Internship Program
Global IT Hub
Nestlé Group

Nestlé Group, operating in 187 countries with more than 2000 brands, both global and local, is the world leading food industry, active since 1866 for the manufacturing and distribution of products for Nutrition, Health and Wellness. Good food, Good life is our purpose and our world.

Nestlé has been operating in Italy for more than 100 years and we are committed to express every day, through concrete actions, all the good of food, thanks to our products and brands.

In Italy, Nestlé operates in 9 categories, with a portfolio of various brands that constantly strive to offer good, nutritionally balanced products with transparent labels, including: Meritene, Pure Encapsulations, Vital Proteins, Optifibre, Modulen, S.Pellegrino, Acqua Panna, Levissima, Sanpellegrino Soft Drinks, Purina Pro Plan, Purina One, Gourmet, Friskies, Felix, Nidina, Nestlé Mio, Nespresso, Nescafé, Nescafé Dolce Gusto, Orzoro, Nesquik, Garden Gourmet, Buitoni, Maggi, Perugina, Baci Perugina, KitKat, Galak, Smarties, Fitness Breakfast Cereals.

Discover more about the Nestlé Group in Italy: https://bit.ly/3wz0AZD

Follow us on our digital channels: nestle.it | @nestleit | fb.com/NestleIT | Nestlé Italia | Nestlé | VFair
Global IT Hub

A Global team of IT professionals from many countries and diverse backgrounds, each with unique missions and challenges in the biggest health, nutrition and wellness company of the world. The Global IT Hub innovates every day through forward-looking technologies to create opportunities for Nestlé’s digital challenges with our consumers, customers and at the workplace. The team collaborates with our business partners around the world to deliver standardized, integrated technology products and services to create tangible business value.
Nestlé Internship Program

- Collaboration, Content & Portal Services - IT Operations
- Connectivity, Voice & Conferencing - Cost Control
- Connectivity, Voice & Conferencing, Analytics & Reporting
IT Operations Specialist *

Position Snapshot

- Nestlé in Italy, Milan headquarters
- Internship
- Full-time in the Milan HQ with some flexibility to work remotely
- Bachelor's degree in computer science, systems analysis, or related studies and experience
- Effective English communication
- Start date: mid-April

Position Summary

Are you a talented Operations Specialist ready to join Nestlé’s new Workforce 360 Collaboration, Content and Portal Services team in Milan, Italy? We need your knowledge and expertise to support our collaboration applications and technologies, as part of the continuous value delivery of our Products in the Europe and worldwide. You are part of the team responsible for products like Social and Collaboration tools (Office 365 and Workplace by Facebook), Directory Services and the Microsoft Office suite used by nearly 300.000 of our employees. Work with other technology specialists, to support today’s collaboration technologies while constantly delivering tomorrow’s innovations to our workforce.
IT Operations Specialist

A day in the life of...

- Assist others in resolving complex technical problems and investigating the root cause of problems and (specific, measurable, achievable, realistic, timely) solutions
- Provide consulting, guidance and support for at least three of the products supported by your team: M365 Platform (Exchange Online, SharePoint, Teams, OneDrive, Social Collaboration (Workplace from Meta, Directory Services (AD, Azure AD)
- Oversee, the sustain support processes including incident, problem, change and configuration management, deployment, retirement and leverage of our Social and Collaboration Products and platforms
- Support the technical activity (design, build, testing) in significant or complex innovation initiatives, be consulted for the quality delivery of new technologies, as well as provide mentoring and sharing technology knowledge with the business and your team members
- Support efficient, secure and compliant IS/IT systems that fulfil the business needs
- Support the implementation and management of IS/IT quality and efficiency improvements
IT Operations Specialist

What will make you successful

- Passion for technology is a sure starting point, combined with the ability to relate to the various stakeholders of the company, combine for the success of the mission.
- The ability to understand complex processes and make them understandable, improve them and see them applied in the business reality is a challenge that you will face every day
- Be passionate of the following technologies: M365 products, Social Collaboration Tools (Workplace by Meta), intranet technologies
- PowerShell scripting skills for systems management is a plus
- Excellent English communication skills applied with different stakeholders, nationalities, face-to-face and remote
Stage Connectivity, Voice & Conferencing - Analytics & Reporting

Position Snapshot
- Nestlé in Italy, Milan Head Quarter
- Full-time internship
- Undergraduates or graduates in Management Engineer or Information Technology
- Proficiency in English and Italian
- Start date: mid-April

Position Summary
Support the development of the CVC Cockpit Dashboards and reports. As part of the PCP Team, supports the analysis of reporting needs from our receivers, using existing repositories to build PowerBI dashboards that facilitate day to day decisions, increase the efficiency of our operations and management.
Stage Connectivity, Voice & Conferencing - Analytics & Reporting

A day in the life of...
- Supports PCP Lead in the design Power BI dashboards
- Supports the team in the design of the Data repository
- Supports the team in the requirements gathering phase
- Development of PowerBI reports & Dashboards

What will make you successful
- Graduates in Management Engineer or Information Technology;
- Basic knowledge in Agile, KPI’s, Analytics & reporting.
- Curiosity and attention to details;
- Strong attitude to interpersonal relationships;
- Good organizational skills;
- Technical Competences: Microsoft Office 365, Excel, PowerBI or similar
- Italian mother tongue, fluent in English.
Stage Connectivity, Voice & Conferencing - Cost Control

Position Snapshot
- Nestlé in Italy, Milan Head Quarter
- Full-time internship
- Undergraduates or graduates in Economics, Management
- Proficiency in English and Italian
- Start date: mid-April

Position Summary
Will work under the supervision and guidance of the CVC Process, Compliance and Projects Lead based in Milano, you will be primarily supporting the Team in areas of budgeting, spend, forecasting. You will be also support the areas of project and portfolio management and ensure completeness of information in our portfolio management system.
Stage Connectivity, Voice & Conferencing - Cost Control

A day in the life of...

- Support processes that include budget management, forecasting, license and inventory management, ordering and reception of services and invoices.
- Ensures IS/IT strategic service partners provide the level of service, system performance and functionality required to meet business commitments.
- Works with peers in the financial and procurement areas to ensure efficient operation of financial and commercial aspects of the services.
- Works with supplier teams to ensure good coordination of commercial and financial changes.
Stage Connectivity, Voice & Conferencing - Cost Control

What will make you successful

- Bachelor's degree in business, computer science, systems analysis, or related studies and experience
- Knowledge in financial management, cost or commercial aspects.
- Curiosity and attention to details;
- Strong attitude to interpersonal relationships;
- Good organizational skills;
- Technical Competences: Microsoft Office 365, Excel;
- Italian mother tongue, fluent in English.
Information

Recipients
Undergraduates or graduates with a passion for technology

Period
6 months full-time

Application
https://www.nestle.it/jobs or email to: giovanna.raffi@it.nestle.com

Expenses
Reimbursement of expenses of € 900.00 per month, company canteen and a gym near the headquarters.

Contact
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