



Welcome Day - Students' FAQs

During the Welcome Day held on February 5, 2021, international students asked many important questions. Please find here below our answers:

1. International students who cannot be on campus in Venice don't receive a Student card, right?

Every student receives a student card. If you registered with an Italian address, your card will arrive by post to the address you entered. If you registered with a non-Italian address, the card will be automatically shipped to the [Welcome Unit](#) Office, and you will be informed by email as soon as it is ready to be collected. In order to pick it up, you will need either to come by person or send a trusted person with written authorization.

2. Hello! I want to know if all the classes can be taken online, even though in the program the modality is dual. In addition, the exams are also online? Thank you!

All classes can be taken online! Furthermore, 1st Year courses class can be taken both on-site or online. All exams will be held **online** as well.

3. Where can I find my schedule?

You will receive a guide on how to find your timetable. You can also check each course page under the section Timetable.

4. Hello, is it possible to have Italian courses for beginner?

Please, write an email to cfsie@unive.it regarding the matter.

5. I have a question regarding the Italian courses. I passed the placement test to study for free, but I have not received yet any update regarding how to proceed to



enroll into the Italian course. I'd appreciate very much if you could give some information in that regard.

Please, write an email to cfsie@unive.it regarding the matter.

6. Since I am going to stay at Mestre during these months, I would like to know if there is any kind of discount or student pass for moving into Venice by train and, all in all, something else about possible commercial or civic benefits related to our Ca' Foscari student condition.

In general, most people commuting between Venice and Mestre do it by bus/tram. For more information about student discounts for the VENEZIA UNICA CITY PASS (which can be used on bus, trams and waterbuses), please check [this link](#). Regarding trains, we suggest checking Trenitalia's website for more information.

7. I received a message that my student card is ready to be picked up at campus, but I will only be attending the program online. How do I get?

In this case, you can authorize a third person to collect it on your behalf. Please write an email to immigrationteam@unive.it to receive the authorization form.

8. I also cannot find my courses in the MyunivAPP to manage my courses planning/calendar. Is it normal? Thank you.

If you are having trouble with the app, please contact segnalazioni.did@unive.it.

9. Where we can find the list of additional classes (from SIE and VIU) ?

VIU classes are available at [this link](#). SIE classes are available at [this link](#).

10. How I can be involved in Ca' Foscari Theatre activities?

Please contact teatro.cafoscari@unive.it.



11. Would it be possible for us to pick up our student cards at the international office in the upcoming days? Thank you very much

As soon as your student card is ready to be collected, you will receive an email with all information regarding how to book an appointment with our office and pick it up.

12. Hi, can we still apply for residence permit as we are in quarantine for 14 days?

If you do not need to stay in quarantine, you are required to apply within the first 8 days. If you need to stay in quarantine, you may apply right after the quarantine is over.

13. Salve, volevo chiederLe se il corso di lingua italiana è obbligatorio per tutti gli studenti Erasmus? (Is the Italian language course compulsory?)

No, non è obbligatorio. (No, it is not compulsory)

14. Will we able to change the Learning agreement one more time from the start of 4th term, as we cannot attend the courses from the 4th term during the first month of semester?

Yes, you will be able to change the Learning Agreement by filling a During the Mobility form. Please contact incoming.mobility@unive.it if you need the form.

15. Are there fees for the Carta Conto if we use it as a prepaid card?

No, the activation is free of any charge. Regarding other possible fees, please contact the bank directly.

16. Could it be possible to know how much the National Health system in Italy cost for european citizens?

The National Health Insurance costs 149,77€ per year (from January to December). Please find here a [checklist](#) explaining in detail the whole registration procedure. For further info, also check our [website](#).



17. Are there any online resources provided by libraries?

Yes. Please visit [this page](#).

18. If I'm from the EU, do I need the stay permit if I'm staying for more than 90 days?

No, if you are an EU citizen you do not need to apply for the residence permit.

19. I am non-European exchange student. And I have a private health insurance for only 14 days, because when I was applying to the visa I didn't know about the mandatory quarantine and signed the document saying «con la presente mi impegno a stipulare una volta in Italia un'assicurazione sanitaria valida per tutto il periodo della validità del visto.» I was hoping to acquire the National Health Service within 14 days, but in self-isolation right now. What do I do in this situation? Is it ok if I will not have health insurance until I receive the Italian one? (Because it only covers 15 days)

As it cannot be purchased online, as soon as you finish your quarantine you should apply for the National Health Insurance.

20. Are standard Italian language courses free for Erasmus students?

No, they come with a fee. Please visit [this page](#) or write an email to cfsie@unive.it.

21. I have a question regarding the Italian courses for degree-seeking students - are they open for incoming double-degree students?

Please, write an email to cfsie@unive.it regarding the matter.

22. I do not find the "Bachelor and Master's Degree students Block" on the moodle platform to sign up for the classes.

In the Moodle homepage, click on the banner named **Studenti lauree e lauree magistrali**. Once there, you can click on A.A. 2020/21 and look for your Department. Remember “Lauree” means Bachelor degree and “Lauree magistrali” is Master degree.