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GUIDE TO DOWNLOADING A GREEN PASS ONCE IT IS AVAILABLE

Once your digital Green Pass is available, you will receive an automatic email and/or SMS from the Italian Ministry of Health in Italian and English with instructions on how to download it. In this email and/or SMS, you will find a 12-digit alphanumeric code (AUTHCODE) that is necessary for the download.

If you are unable to download the Green Pass from the websites and apps suggested, please go to <https://www.dgc.gov.it/spa/public/home> and insert the requested data following these guidelines:

1. In the first box "*Tipologia utente*" (User typology), you must select "*Utente senza tessera sanitaria o vaccinato all'estero*" (User without health card or vaccinated abroad).
2. In the drop-down menu "*Tipologia documento fornito all'atto del tampone o della certificazione di guarigione o fornito al momento della registrazione della vaccinazione effettuata all'estero*" (Type of document provided at the moment of swab test or proof of recovery, or given upon registration of a vaccination received abroad), choose the appropriate option: "*Passaporto*" (passport), "*Carta d'identità*" (national identity document), "*Patente di guida*" (driving license), OR "*Altro documento*" (other document).
3. To the right of this drop-down menu, in the box labeled "*Numero documento fornito all'atto del tampone o della certificazione di guarigione o fornito al momento della registrazione della vaccinazione effettuata all'estero*" (Number of the document provided at the moment of swab test or proof of recovery, or given upon registration of a vaccination gotten abroad), insert the number of the document you selected in the previous step.
4. In the drop-down menu "*Tipo codice*" (Type of code) you must select "*AUTHCODE-codice ricevuto per email o sms dalla piattaforma PN-DGC*" (AUTHCODE-code received by email or sms from the PN-DGC platform).
5. To the right of this drop-down menu, in the box "*Codice identificativo*" (identification code), please insert the AUTHCODE you received with the email of the Ministry of Health.
6. In the drop-down menu "*Lingua della certificazione*" (Language of certificate), choose one option: "*Italiano-inglese*" (Italian-English), "*Italiano-inglese-tedesco*" (Italian-English-German), "*Italiano-inglese-francese*" (Italian-English-French).
7. In the box "*Codice di sicurezza*" (Security code), insert the alphanumeric code that is shown in this same box. You can refresh it by clicking on "*Altra immagine*" (Other image). Otherwise, you can listen to it by clicking on "*Audio*"; you can also refresh this recording by clicking on "*Altro audio*" (Other recording).
8. To finally download your certificate, click on "*Recupera certificazione*" (Download certificate) at the bottom of the page.

Please note: If you wish to start the procedure over again -- for example, if you feel that you have made a mistake -- you can click on "*Ripulisci campi*" (Clear all fields) to erase all the data you have filled in so far.

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